

HEIDI HAMILTON
SENIOR TALENT
DEVELOPMENT SPECIALIST



DEGREES

Master: M.A. Administration
- Central Michigan University
Bachelor: B.A Advertising
- Pennsylvania State University

INDUSTRIES SERVED

Aerospace, Commercial Aviation, Automotive, Banking and other Financial Services, Bio-Pharma, Food Processing, Food Service, Healthcare, Hi Tech, Hotels and Hospitality, Manufacturing, Military, and Retail.
A well traveled facilitator, Heidi has worked with a diverse client list including NASA, Starbucks, Apple, United Airlines, HSBC Bank, 24 Hour Fitness, Raytheon, Activision, Ford, Cisco, Los Angeles County District Attorney's Office, Navajo Nation, Morgan Stanley, Warner Bros, Marriott, and Roche. She has trained throughout the US, Canada, Australia, Singapore, the UK, Sweden, Hungary, and the Netherlands.

**PROFESSIONAL
DEVELOPMENT &
ACTIVITIES**

DDI Certified Facilitator
Exclusive speaking coach for The Institute for Preparing Heirs
Executive Trainer for Mars/Venus
Gender Based Selling
Member of ATD

BRIEF BIOGRAPHY

SENIOR TALENT DEVELOPMENT SPECIALIST

- An energetic consultant with a rich training background, Heidi Hamilton has helped corporations and organizations achieve superior business results by building engaged, high performing work forces. Heidi creates connection and results with her depth of knowledge, her warmth, and wonderful humor. She relates well to individuals and groups of all levels, from entry-level personnel to senior management.

**PROGRAM DESIGN &
TRAINING DELIVERY**

Change
Coaching
Communications
Conflict
Customer Service
Decision Making
Delegation
Dealing with the Press
Diversity
Engagement
Facilitation Skills
Goal Setting

Interviewing
Innovation
Leadership
Listening & Feedback
Meeting Management
Performance
Presentation Skills
Simulations
Strategy
Teams and Teamwork
Trust

DELIVERY STYLES

Because training is so important, shouldn't it be fun and interactive? That's what Heidi believes. Her workshops are engaging and to quote a past participant,

"Heidi was very energetic and passionate about the topic which facilitated my interest. She used and allowed humor to keep the instruction entertaining and it increased participation by all members of the class. Excellent job!"
- Kmart Distribution Center.

**WHAT CLIENTS SAYS ABOUT
HEIDI**

"Heidi not only knows her material very well, she has a special talent to reach you & make you understand the material." - Los Angeles World Airport Authority

"Exceeded my expectations. Heidi did an excellent job at making the class useful and interesting. I look forward to attending other classes by her." - Tenet Health

AB1825: STATEMENT OF COMPLIANCE

Heidi does not deliver harassment prevention training