

HENRY HERZ

LEAN AND PROCESS IMPROVEMENT TRAINING SPECIALIST

<p>Brief Biography</p> 	<p>A leader of large and complex technology-enabled business initiatives. Turns objectives into strategy, and then into a program that results in enhanced business operations. Able to develop business cases and associated metrics so that program budgets can be justified. Understands organizational culture and propensity for risk to develop compatible execution strategy that can be delivered with available resources. Develops firm relationships based on trust and confidence built through reliable delivery and clear communications. Experienced in organizations from start-up to Fortune 100 across a range of industries.</p>		
<p>Degree(s)</p>	<p>Degrees: M.S. Operations Research, Georgetown University; M.A. National Security Studies, Georgetown University; B.S. Operations Research & Industrial Engineering Cornell University Certifications: Lean Six Sigma Black Belt, Project Management Professional, Certified Scrum Master, ITIL v3 Foundation, Microsoft Certified Professional, International Business (University of Phoenix)</p>		
<p>Industries Served</p>	<p>Defense, Aerospace, Medical Device, Telecommunications, Financial Services, Bio-tech, Food Service, Healthcare, Hi Tech, Manufacturing, Software.</p>		
<p>Talent Development Topics</p>	<p>Lean Six Sigma Communication Process Improvement</p>	<p>Decision Making Time Management Change Operations</p>	<p>Problem Solving Project Management Program Management Startup</p>
<p>Delivery Style</p>	<p>Results oriented. Interactive facilitation, Efficient. High-energy. Asks questions so people “discover” the answers.</p>		
<p>What Clients Have Said</p>	<p>“I hired Henry as the person to roll out lean training for the entire company and he has done an excellent job of working with all levels of employees to communicate the concepts of lean. He is enthusiastic and encourages the students by making the classes fun to attend. He has also managed the program management portion of the performance improvement teams using his skills with project management which have been invaluable. I would recommend his services for any company looking to roll out lean or improve their already existing program.”</p> <p>“I really enjoyed having Henry work for me. He is a very experienced software project manager, in addition to having strong process improvement skills. He is focused, thorough and disciplined and organized. He is bright and analytical - he is able to look at processes with new eyes and quickly determine where they can be improved. He is very customer focused. For both Tax Audit and Muve Music Reporting projects, his clear, candid, and frequent communication with the business customers established trust and enabled him to effectively manage the relationship. I would happily work with him again.”</p>		
<p>AB 1825: Statement of Compliance</p>	<p>Not Applicable</p>		